



ACCIS 2011 AGM & Conference : **INVITATION**

8, 9 & 10 June 2011, Hotel Excelsior, Dubrovnik, Croatia



Organised in close co-operation with HROK, the Croatian Credit Bureau and ACCIS Member



ACCIS has the pleasure to invite you to the 2011 Annual General Meeting & Conference, to be held at the Hotel Excelsior in Dubrovnik, Croatia, from Wednesday 8th till Friday 10th June 2011.

This event has been organised by ACCIS in close co-operation with HROK, the Croatian Credit Bureau and ACCIS Member.

You will find the complete programme of the event, and the partner programme, below. To register, please fax or e-mail the attached registration form, completed and signed, to:

Christoph Klenner
Secretary General
ACCIS

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E-mail : gen@accis.eu

President:	Neil Munroe • Equifax Ltd • 25 Chapel Street • LONDON • UK • GB-NW1 5DS • Tel. +44 207 298 3055 • Fax: + 44 20 7723 7555 • e-mail: president@accis.eu
Secretary General:	Christoph Klenner • ACCIS IVZW • Rue Defacqz 52 • BE-1050 Brussels • Tel. +32 2 536 86 76 • Fax: +32 2 645 79 99 • e-mail: gen@accis.eu
Registered office:	ACCIS IVZW • Rue Defacqz 52 • BE-1050 BRUSSELS • Company number BE 0884.372.853 • RLP BRUSSELS

PROGRAMME

Wednesday 8th June 2011

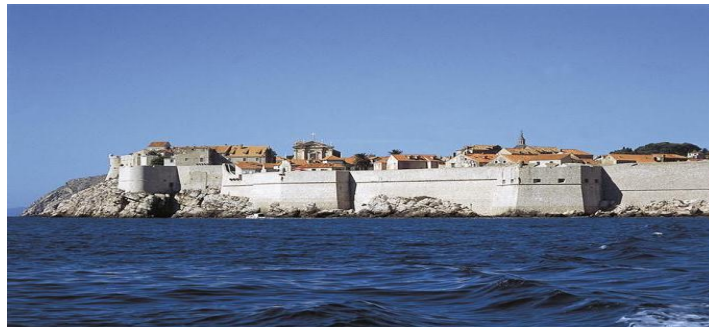
- From 17:00 Registration
Hotel Excelsior
- 19:30 – 21:30 Official Welcome Reception
Palm Terrace, Hotel Excelsior

Thursday 9th June 2011

- From 09:30 Registration
Hotel Excelsior
- 10:30 – 12:30 **ACCIS 2011 Annual General Meeting (Members only)**
Conference Centre, Hotel Excelsior
- 12:30 – 14:00 Lunch
Hotel Excelsior
- 14:00 – 17:25 **ACCIS 2011 Conference (Part 1)**
Responsible Lending and Borrowing: The Role of the Consumer Credit Information Industry
Conference Centre, Hotel Excelsior
- **see detailed agenda attached**
- 18:30 – 20:00 Short Walking Tour of Dubrovnik and Cocktail
- 20:00 – 22:00 Gala Dinner
Restaurant Klarisa

Friday 10th June 2011

- 09:00 – 12:35 **ACCIS 2011 Conference (Part 2)**
Responsible Lending and Borrowing: The Role of the Consumer Credit Information Industry
Conference Centre, Hotel Excelsior
- **see detailed agenda attached**
- 13:30 – 14:30 Closing Lunch
Konavle Valley
- 14:30 Transfer from Konavle Valley to Airport / Hotel Excelsior



PARTNER PROGRAMME

Thursday 9th June 2011

All day Private excursion by boat to **Elafiti Islands** with lunch and music. Partners will join delegates for Gala Dinner

Friday 10th June 2011

Morning Half-day excursion to **Konavle Valley** wine region with professional guide. Partners will join delegates for lunch



PRACTICAL INFORMATION

Registration Fee

The Registration Fee for the 2011 AGM and Conference has been set at **900 EUR for delegates** and **450 EUR for partners**. This includes participation in the AGM and all sessions of the Conference, all meals and refreshments, and two nights in a Superior Room at the Hotel Excelsior (****). For partners, participation in the partner programme is also included.

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Getting There

Dubrovnik is situated in Southern Croatia, on the Adriatic seaboard. Dubrovnik Airport is located 15 km from the city centre, and is a short and comfortable taxi ride away from Hotel Excelsior.

Dubrovnik (DBV) is served by numerous European airlines, from a variety of cities. In addition to the many direct flights, Dubrovnik is conveniently linked to a number of hubs, such as Frankfurt, Milan Malpensa, Munich, Rome Fiumicino, Vienna, Zagreb and Zurich.

For more information about Dubrovnik Airport and routes served, please refer to <http://www.airport-dubrovnik.hr/index.php?lang=en>.

About Hotel Excelsior *****

Hotel Excelsior, recognised by the *Sunday Times* as one of the finest hotels on the Mediterranean, is a luxury five-star hotel which is owned by the Adriatic Luxury Hotels group.

Situated just a few steps from the Old Town of Dubrovnik (UNESCO World Heritage site), overlooking the Adriatic Sea, the Excelsior's stunning location, its nonchalant elegance and Mediterranean charm make it one of the most remarkable and beautiful hotels in the world. Opened in 1913, the Excelsior has a long-standing tradition. Throughout its rich 92-year history, numerous celebrities visited this luxurious Dubrovnik landmark. Queen Elisabeth, Princess Margaret, Margaret Thatcher, King Olaf, Vaclav Havel, Senator Edward Kennedy, Elizabeth Taylor, Richard Burton, Aristoteles Onassis, Francesca von Habsburg, Ivana Trump, Sir Roger Moore, Armand Assante and Martin Sheen are just a few of them.

Hotel Excelsior reopened its doors in June 2008 after a full renovation. The Excelsior is distinctive for its outstanding service of the highest quality. The special atmosphere of the hotel, with its personal touch, has been recognized by many guests who keep returning to the hotel, enjoying its many modern amenities and personalised service.

For more information, please refer to <http://www.hotel-excelsior.hr/>.

Extending your stay

We have blocked a number of rooms at the Excelsior for those of you who wish to stay on for the weekend. If you wish to stay for another one or two nights, please notify us **as soon as possible**, as June is high season in Dubrovnik.

Cancellation and No-Show

Cancellation without penalty is accepted by the hotel within some limits. In the range of our possibilities we will care for reimbursement of paid registration fees in case of such cancellations, but we cannot guarantee any reimbursement. No-Shows will be charged 100 % by the hotel and therefore in such cases registration fees cannot be returned.

Late Registration

We will do our best to accept registration also after the registration deadline as long as the hotel allows such changes. However, accommodation can only be guaranteed within the contracted capacity of rooms. Please bear in mind that June is high season in Dubrovnik, so we encourage you to register quickly.

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Registration

The registration form for the 2011 AGM and Conference is attached. To register, please return the completed and signed form, by **18 April 2011**.

For more information

Please do not hesitate to contact:

Christoph Klenner
Secretary General
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